

EUGENE OSEI SABIE

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EDUCATION AND QUALIFICATION

February 2024

UDEMY

Certificate in Principles of Secure Coding

May 2022

COURSERA

Certificate in Cybersecurity

November 2019

UDEMY

Certificate in android app development Certificate in Flutter development

September 2013 - July 2017

Valley View University - Accra, Ghana

Computer Science (Bsc)

January 2010 - July 2010

IPMC - Accra, Ghana

Certificate in Microsoft Office Certificate in I.T Foundation

PROFESSIONAL EXPERIENCE

December 2022 – Present

**Zeepay Company Limited – Accra, Ghana: Technology Specialist
(Product Delivery - Integrations)**

- Standardizing the use of continuous delivery/continuous integration CI/CD pipelines to improve the development-release cycle
- Integrating third-party payment services into existing multi-payment service gateway improving payment conversion rate
- Maintaining and implementing change requests and bug fixes for assigned products, exceeding 100% KPI goals for velocity, stability and burndown.
- Engineering the architecture and code for mobile money platform on WhatsApp in both English and French that supports over 1 million users in Ivory Coast with an uptime of 99.50% and latency less than 300ms
- Completed the integration for MoneyGram to improve remittance redemption in Zambia and Ivory Coast contributing to an increase in profitability for Zeepay in 2023
- Providing technical after-hours support and safeguarding mechanisms during instances of system failure, OVA failure, general system downtimes and consumer errors within a timely manner. Collaborate with product managers and engineers to design and implement new features • Collaborating with product managers and engineers to design and implement new features

**March 2021- To November 2022
(Quality Assurance)**

Zeepay Company Limited - Accra, Ghana: Technology Analyst

- Finalised and launched the official Zeepay consumer app and merchant app on both Android and iOS thus facilitating mobile payments and transactions.
- Reduced application time by 50% by automating shorter testing phases for off cycle projects
- Using tools like Testrail, Selenium and Blazemeter for software testing.

- Performing and testing API integrations by reviewing codes and building tailored API's for partners seeking access to the Zeepay digital termination services.
- Extensive User Acceptance Test(s) on all software products by facilitating user requirements such as the implementation of NFC tags, QR code acceptance and defect detection.
- Providing technical after-hours support and safeguarding mechanisms during instances of system failure, OVA failure, general system downtimes and consumer errors.
- Part of a team of 5 people that manage, develop and support the suite of product applications
- Leading walkthroughs with project stakeholders to set expectations and milestones for the project team
- Website maintenance, as well as management and support for the various internal and external operational Zeepay portals.
- Facilitation of new partner project development including determining the programming language and system requirements; designing of prototypes and simulations; software development, operation and maintenance.

Sept 2017 - Mar 2021 National Teaching Council - Accra, Ghana: Data Management Officer

- Spearheaded the development of the current National Teaching Council mobile app which included testing, designing of prototypes, creation of databases and UI as well as server configuration.
- Managed and maintained databases for the Continuous Professional Development, Licensing & Registration and Licensure Examination Projects respectively.
- Tested, Re-designed and developed the UI of the Continuous Professional Development website.
- Deployed the network security framework which included configuration of firewalls, routers, switches and data monitoring tools such as VPNs.
- Provides limited after-hours support.
- Piloted and mobilized the sensitization of trainee teachers following the launch of the first Ghana Teacher Licensure Examination.

June 2017-August 2017 Vodafone - Accra, Ghana: Telesales Executive

- Involved in the Telesales marketing of key Vodafone products including Vodafone mobile payment services, internet and mobile data packages.
- Served as a deputy supervisor of the Telesales department which involved managing six sub- teams, creating rotas and ensuring company targets were met.

June 2016 – September 2016 Cal Bank Limited- Accra, Ghana: Technology Intern

- Carried out Programming assignments which included JavaScript coding of consumer portals. • Monitoring of ATM operations and ensuring the resolution of any system failures.
- Provides limited after-hours support.
- Assisted in the day-to-day duties of the Management Information Systems (MIS) department such as resolving internet challenges in the Bank and opening of accounts for new customers.

May 2015 – September 2015 Nkaccon Limited- Accra, Ghana: Office Manager

- Ensured proper maintenance of personal files and service registers.
- Ascertained the safety and security of company records and properties.
- Typed, filled and prepared tender documents for the Managing Director.

June 2014 – September 2014 Seatec Telecom Services, Accra, Ghana: Tech Intern

- Developed the extension of the system capacity for PABX.
- Routinely checked, kept records and provided maintenance of all internal telecommunication machinery.

- Provided limited after-hours support.
- Designed a client feedback and satisfaction survey program that provided vital information for the reorganization of roles and processes.

SKILLS & INTERESTS

Skills:

- HTML5/CSS3 (Excellent), PHP (Very Good), JavaScript(Good)
- Laravel, Photoshop, illustrator
- Database Management.
- Knowledge in virtual environments (VMWare)
- Experience in TestRail, Selenium and Blazemeter
- Developing test plans, test cases and assessing risk
- Proficiency in the use of macOS and iOS
- Customer Service.
- Negotiation Skills.
- Leadership Skills
- Relationship and People Management
- Public speaking and Presentation Skills

Interests:

- Podcasting
- Learning computer programming languages
- Photography
- History

Refrees

Available on Request.